

Section A: Source-Based Case Study (35m)

Answer all questions

1 Living in a Diverse Society

Study the Background Information and the sources carefully, and then answer all the questions.

You may use any of the sources to help you answer the questions, in addition to those sources you are told to use. In answering the questions, you should use your knowledge of the topic to help you interpret and evaluate the sources.

1 Study Source A.

Why do you think this was published? Explain your answer. [6]

2 Study Sources B and C.

How far would the Associate Professor in Source C agree with Source B? Explain your answer. [6]

3 Study Source D.


How far can you trust Source D's view on inclusivity in Singapore? Explain your answer. [7]

4 Study Source E and F.

Having read E, was F unexpected? Explain your answer. [6]

5 "Singapore is successful as an inclusive society."

Using the sources in this case study, explain how far you would agree with this statement. [10]

NAME: _____ ()		
CLASS: _____	TEACHING GROUP: _____	MARKS: /50
<div style="text-align: center;">  PEI HWA SECONDARY SCHOOL PRELIMINARY EXAMINATIONS 2024 Secondary Four Express </div> <div style="display: flex; justify-content: space-between; margin-top: 20px;"> <div> Humanities Paper 1 Social Studies Additional Materials: Writing Paper </div> <div style="text-align: right;"> 2260/01, 2261/01 23 August 2024 1 hour 45 minutes </div> </div>		
READ THESE INSTRUCTIONS FIRST <ol style="list-style-type: none"> Write your name, class, teaching group and index number on all question papers, and on all other scripts meant for submission. Write all answers in dark blue or black ink. You may use a soft pencil for any diagrams or rough working. Do not use staples, paper clips, highlighters, glue or correction fluid. Section A Answer <u>all</u> questions. Section B Answer <u>all</u> questions. Write all answers in the writing papers provided. The allocation of marks is given in brackets [] at the end of each question or part question. At the end of the examination, fasten all your work securely together if you use more than one piece of writing paper. Submit Sections A and B separately. 		

This question paper consists of 7 printed pages and 1 blank page

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Who is responsible for making Singapore an inclusive society?

BACKGROUND INFORMATION

Read this carefully. It may help you answer some of the questions.

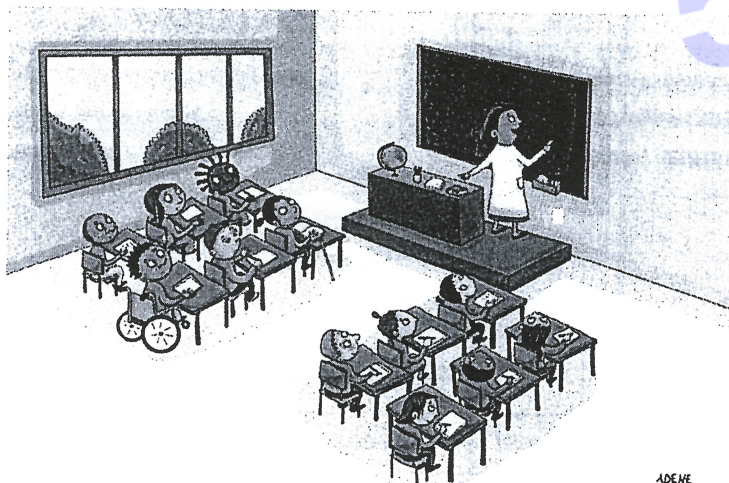
An inclusive society is one that integrates people with different physical and mental abilities into the mainstream. In a recent BBC* article titled "4 Cities Putting Disabled Travellers First". It praised Singapore's infrastructure, stating that more than 95% of pedestrian walkways, taxi stands and bus shelters in Singapore are accessible to people living with a variety of impairments. In 2022, the Singapore government also launched the Enabling Masterplan 2030 (EMP2030), outlining the vision for Singapore as an inclusive society by 2030. It contains recommendations, indicators and targets to guide our efforts in achieving tangible steps towards building a more inclusive Singapore.

However, while we have started creating greater awareness on what inclusivity in our society looks like, it still has some way to go to qualify as inclusive. Survey findings highlighted that Singaporeans are more tolerant rather than accepting of those with physical, mental and special needs. While Singaporeans embrace the idea of inclusion, there is a gap between how we think and what we do.

How inclusive is Singapore society? Study the following sources to find out.

*BBC: British Broadcasting Corporation is a public broadcast television news channel

Source A Adapted from an article published on a Global Education Monitoring Report titled, "Teachers Need Training on Inclusion," published on a globally read website, January 2022.



ADEME

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Source B: Adapted from a documentary featuring visually impaired students studying in mainstream Singapore schools, published on Channelnews Asia Insider, March 2023.

As of 2020, 80% of students with special needs are studying in mainstream schools. The goal is to facilitate interaction between the students. Mark, who is completely blind in his left eye, says his schoolmates don't treat him like he is disabled. He learns with them in class and is active in his CCA, Choir. When juniors pass ignorant comments like, "Eh you blind ah," he wonders if he made a wrong decision to share about his disability, but his friends comfort him and tell him to ignore it. His teacher also steps in to counsel the junior.

Mihran learns with the help of a desktop magnifier during lessons. His teacher works to reduce his difficulty integrating into primary school life by pairing Mihran with an assigned buddy. Responsible and independent, she guides him well and builds his confidence through extending her help.

Source C: Adapted from an article by Associate Professor, Wong Meng Ee, published by the Office of Education Research at the National Institute of Education (NIE) website, May 2021.

As someone with visual impairment, I understand the difficulties and what needs to be done to support these students. Students have so much to manage – making friends, learning different subjects, dealing with social differences. It is a lot to juggle on top of having a disability. A conducive learning environment helps tremendously in easing anxiety and making them feel included. Allied Educators in schools can assist students with special needs and Assistive Technology helps these students learn.

Likewise, a lack of support structures disadvantages students with disabilities and hinders their ability to fully learn. Years ago, there was a lack of support for visually impaired students like me. The support I received was entirely because my parents told my teachers what to do, but my parents themselves often did not know what sort of support to even ask for. Unlike today, there was also no Internet to turn to.

Source D: Adapted from an article by Cassandra Chu, visually impaired and co-founder of registered charity, K9Assistance, which works towards the acceptance and use of assistance dogs for the disabled, published on Todayonline, July 2023.

Sometimes, inclusivity means not having unnecessary barriers that block our progress when we already fight every day to cross the hurdles from our disability. When I found a new office for my counselling practice, I was told that I would not be able to rent it unless I came to work every day without my seeing-eye dog, as the building did not allow it for health-related reasons. Despite explaining I have been to hospitals with my seeing-eye dog, and I would imagine that they have many more people who are critically ill and have severe allergies as compared to a publicly accessible building, I was still rejected.

To have been given barriers to entry, I cannot help but feel excluded. This office management's prioritising preferences and supposed "health allergies", over my own real needs arising from disabilities, is outright discrimination. "Social will" is what binds policies and infrastructure. It is a vital piece of inclusion, and we need to actively foster a more welcoming and enabling social will.

Source E: Adapted from Ministry of Health (MOH)'s National Population Health Survey 2022, which interviewed 8000 adults through self-reported household interviews and about 9,000 adults through health examinations, published on CNA's official website, 2022.

Mental health has worsened in Singapore, but more are willing to seek help. The survey showed that the prevalence of poor mental health increased from 13.4% in 2020 to 17% in 2022. Younger adults aged 18 - 29 had the highest proportion of poor mental health at 25.3%. Others ranged from 10.5% for those aged 60 - 74, to 19.4% for those aged 30 - 39 years.

There was an increase in the willingness of residents to seek help if they are unable to cope with stress. About 56.6% of Singapore residents were willing to seek help from health professionals in 2022. This increase reflects continued public awareness of mental health and reduced stigma around mental health conditions.

Also, MOH is developing a national strategy to strengthen the mental health and well-being of the population which includes increasing mental health literacy, raising awareness and enhancing community mental health services.

Source F: Adapted from AIA Singapore's* official website, July 2023.

AIA Singapore has positioned itself as a leader in employee benefits and corporate insurance by proactively addressing mental health challenges and offering innovative solutions.

With the increasing focus on mental wellness, AIA's Think Well programme stands out because it provides its corporate clients a complimentary mental health self-assessment and a same-day appointment with qualified mental health professionals, via text. This way, they are given assistance when they need it, without delays.

WhiteCoat* also supports employees through a comprehensive self-guided programme featuring a daily mood tracker, a journaling tool, and a personalised content library of curated mental health materials that will motivate them to stay mentally fit as part of AIA's planned enhancements.

An aspect of each employee's life that ties in with their mental state is their sense of belonging and self-esteem. In today's fast-paced and interconnected world, creating a work environment that promotes social wellness is essential.

*AIA Singapore is a leading insurance company in Singapore.

*WhiteCoat is a leading telehealth service that allows you to video consult a Singapore-registered GP on your phone wherever you are within minutes.

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Section B: Structured Response Questions (15m)

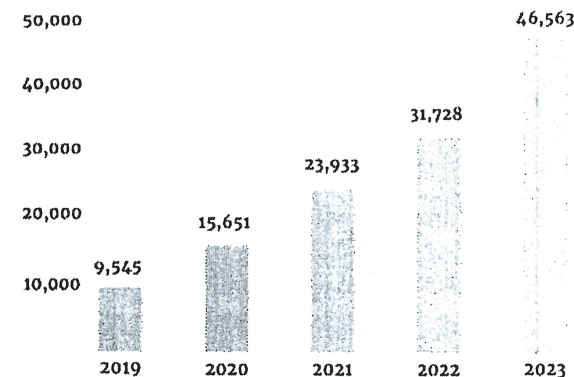
Answer all questions.

Living in a Globalised World

Extract 1

Scam cases in Singapore jumped almost 50% in 2023; Most victims fell for job & online-shopping cons.

Total number of scam cases reported in Singapore



Source: Singapore Police Force, Feb 18, 2024



Extract 2

Globalisation brings about the spread of a global, popular culture. This allows people from different cultures to develop similar tastes and lifestyle preferences, which shapes their interaction and communication.

Extract 3

The ever-evolving trends and "values" of pop culture seamlessly fed to us by mass media, influences our preferences and mindsets, which shapes our cultural identity and belief system.

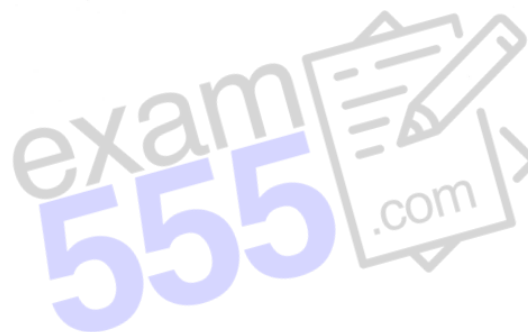
6 Extract 1 shows a news article about online scams in Singapore.

In your opinion, what are some ways Singapore can reduce the devastating impacts of online scams? Explain your answer suggesting TWO ways. [7]

7 Extracts 2 and 3 reflect the impacts of the spread of foreign culture.

Do you think the spread of popular culture brings more cultural benefit or harm? [8]
Explain your answer.

-End of Paper-



Copyright Acknowledgements

- Source A <https://world-education-blog.org/2020/10/05/teachers-need-training-on-inclusion/>
- Source B <https://www.youtube.com/watch?v=RM995kIJFAw&t=441s>
- Source C <https://singleteach.nie.edu.sg/2017/03/10/issue60-research03/>
- Source D <https://www.todayonline.com/commentary/commentary-true-inclusivity-spore-needs-strong-brains-limbs-arteries-blind-advocates-personal-take-2213356>
- Source E <https://www.channelnewsasia.com/singapore/poor-mental-health-young-adults-seek-help-moh-survey-3802531#:~:text=The%20survey%20findings%20showed%20that,health%20at%2025.3%20per%20cent.>
- Source F <https://sbr.com.sg/solution-center/aia-singapore-empowers-corporate-wellness-through-comprehensive-solutions>
- Extract 1 <https://www.channelnewsasia.com/singapore/scams-2023-increase-50-percent-job-e-commerce-measures-4128051>

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PRELIMINARY EXAMINATION
MARK SCHEME**

Section A

1 Study Source A.

Why do you think this was published? Explain your answer.

[6]

LEVEL	DESCRIPTOR	MARKS
0	Answer not presented as reason The source is drawn as a classroom with students with physical disabilities in it.	0
1	Purpose based on provenance Because it is a global education monitoring report published on a globally read website	1
2	Purpose based on context Because at that time, survey findings highlighted that Singaporeans are more tolerant than accepting of people with physical, mental and special needs.	2
3	Purpose based on message of source Because it wants to convince countries that it is possible to build inclusive classrooms / it is important that classrooms are inclusive to students with physical and special needs.	3
4	Purpose based on intended outcome of source Because it wants to encourage governments to train their teachers to make them more inclusive.	4
5	Purpose based L2+ L3 + L4 Award 5m if no L2. Because it wants to convince governments/ countries that it is possible to build inclusive classrooms / it is important that classrooms are inclusive to students with physical and special needs so that they will provide more compulsory training programmes for teachers to learn to be more inclusive and manage students with special needs better in their classrooms. Because at that time, survey findings highlighted that Singaporeans are	5 - 6

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	more tolerant than accepting of people with physical, mental and special needs.	
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2 Study Source B and C.

How far would the professor in Source C agree with Source B? Explain your answer. [6]

LEVEL	DESCRIPTOR	MARKS
0	NAQ Source B and C are similar/different. Source B supports/ refutes C.	0
1	Agree / Disagree based on provenance / topic/ source type / Mismatch	1
2	Agree / Disagree based on false match Professor in C will not agree with B because B mentions assigning buddies to visually impaired students but C doesn't	2
3	Agree / Disagree based on source content <i>Award 4m for imperfection in choice of evidence / common criteria</i> Agree that mainstream schools are able to support visually impaired students. OR Prof in C will disagree with B. Source B suggest strong support for visually impaired students but Source C suggest weak support for visually impaired students.	3 - 4
4	Both sides L3	5
5	Agree based on purpose of B and C The professor in C will agree with B as they have similar purpose which is to work towards greater understanding, care and support for students with visual impairment in Singapore. The professor in C publishes research for teachers so that schools and teachers can better support their students with special needs in school. Similarly, Source B was published to create awareness on how schools have taken extra measures to support the students with visual impairment so that more schools can model after them and do the same for the visually impaired students.	6

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3 Study Source D.

How far can you trust Source D's view on inclusivity in Singapore? Explain your answer. [7]

LEVEL	DESCRIPTOR	Marks
0	Never answer question of Trust / Don't trust. D is useful...	0
1	Trust / Don't trust based on topic / provenance I can trust Source D as it is by someone who is visually impaired and therefore her experiences must be authentic and true.	1
2	Don't trust based on Bias, unexplained/ based on typicality, unexplained. I don't trust D as it is only by 1 visually impaired advocate, cannot represent the whole Singapore.	2
3	Trust/ Don't trust Source D based on source content. Award 3m for students who <u>describe source in general</u> without addressing state of inclusivity in Singapore. Eg. Trust Source D in saying that the blind people still meets obstacles/ challenges going about their daily lives in Singapore. (3m) Trust D is its negative view on inclusivity in Singapore / Trust D in suggesting that Singapore is not inclusive / Trust D in saying that Singapore does not fully support people who are disabled/ physically challenged. This can be seen from "Despite explaining I have been to hospitals with my seeing-eye dog, and I would imagine that they have many more people who are critically ill and have severe allergies as compared to a publicly accessible building, I was still rejected." Suggesting that the visually impaired is unable to live life normally because people are unaccepting/ unwilling to cater to their needs, hence Singapore is still not inclusive as a society.	3 - 4
4	Trust AND/OR Don't trust based on cross-reference Award 5 marks for one-side, 6 marks for both sides cross referenced. Can cross reference using BI / Common sense (valid lived experience) Note: <u>No need</u> to have reliable therefore can trust.	5 - 6

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	<p>Trust D in its negative view that Singapore is not inclusive as BI supports it. Both D and BI suggest that people with physical needs are not easily accepted / cannot live life easily or normally like others. This can be seen from D which says, "Despite explaining I have been to hospitals with my seeing-eye dog, and I would imagine that they have many more people who are critically ill and have severe allergies as compared to a publicly accessible building, I was still rejected." Similarly, BI says "Survey findings highlighted that Singaporeans are more tolerant rather than accepting of those with physical and special needs." Suggesting that people in Singapore were not accepting of people who were physically disabled like the visually impaired and who needed special help.</p> <p>Does not trust D in its view as B refutes it. D suggests that Singapore is not inclusive, but B suggests that Singapore is inclusive. This can be seen from D which says, "Despite explaining I have been to hospitals with my seeing-eye dog, and I would imagine that they have many more people who are critically ill and have severe allergies as compared to a publicly accessible building, I was still rejected." But B says "Mark, who is completely blind in his left eye, says his schoolmates don't treat him like he is disabled. He learns with them in class and is active in his CCA, Choir."</p>	
5	<p>Don't trust based on explained provenance of E. Award 7 marks for well-explained</p> <p>Use of Limited Scope – need to recognize What and Whose view is represented + What and Whose view is not represented. Don't trust D as D is from the view of a visually impaired woman and features only her negative experience in terms of office rental towards the visually impaired not being fully accommodating and inclusive, doesn't reflect the other infrastructure and support provided for other forms of impairment such as public ramps in HDB estates and shopping malls for wheelchair bound, or support for other disabilities such as Centres or residential homes for Autism or schools for students with physical impairments.</p> <p>Cannot trust because of <u>Purpose</u> of creator- advocate for more support – hence one sided</p> <p>Don't trust as D is created by a visually impaired advocate, who co-founded- registered charity, K9Assistance, which works towards the acceptance and use of assistance dogs for the disabled, so naturally she must have experienced / heard a lot about the lack of support / discrimination / exclusion of those who are visually impaired to be motivated enough to start this charity. Hence, as visually impaired advocate and co-founder of the charity, she would stress on the challenges and sad stories in order to motivate and inspire more to be more inclusive and shine light on organizations which are less inclusive so that more will change their behavior and be more considerate and supportive of the visually impaired community. Hence, this makes the source one-sided and less trustworthy.</p>	6 - 7

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4. Study Sources E and F.

Having read E, was F unexpected? Explain your answer.

[6]

LEVEL	DESCRIPTOR	MARKS
0	<p>Never answer question of expected / unexpected</p> <p>E and F are similar.</p> <p>Or</p> <p>Having read E, F was surprising.</p>	0
1	<p>Expected / Unexpected based on topic / provenance</p> <p>E makes F expected as E is from MOH and F is from AIA so it is expected that they will agree with each other to support each other.</p>	1
2	<p>Expected / Unexpected based on reasons internal to Source E only.</p> <p>E makes F expected because E suggests that due to the survey which showed that that poor mental health has increased, it is natural that MOH will develop a national strategy to strengthen mental health and well-being.</p>	2
3	<p>Expected / Unexpected based on comparison of E and F's content</p> <p>Award 3 marks for imperfection in evidence quoted / criteria.</p> <p>E makes F expected because they support / agree with each other. Both suggest that there are programmes / work in progress to improve mental health among Singaporeans. This can be seen from Source E which says "MOH is developing a national strategy to strengthen the mental health and well-being of the population which includes increasing mental health literacy, raising awareness and enhancing community mental health services." Similarly Source F says "AIA's Think Well programme stands out because it provides its corporate clients a complimentary mental health self-assessment and a same-day appointment with qualified mental health professionals, via text."</p> <p>OR</p> <p>E makes F expected / F not unexpected because they support/ agree with each other. Both suggest that there were growing mental health challenges. This can be seen from Source E which says "The survey showed that the prevalence of poor mental health increased from 13.4% in 2020 to 17% in 2022." Similarly, Source F says "With the increasing focus on mental</p>	3 - 4

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	wellness, AIA's Think Well programme stands out..." suggesting that there was a growing need to manage mental wellness in Singapore as poor mental health was a growing problem.	
4	<p>Having read E, F was not unexpected based on use of E as a context while evaluating F.</p> <p>Award 5m if students use BI as context – 2022 Enabling Masterplan 2030</p> <p>Having read E, F was not unexpected / F was expected because given the context of the MOH survey held in 2022, which showed a worsening of mental health in Singapore and that the government itself /MOH is developing a national strategy to strengthen mental health (When), it is natural that AIA (Who) an insurance company would tap on this growing need for mental health wellness, align itself with the direction of the government, and create more programmes and policies to cater to the growing need to manage mental health wellness in Singapore. (What) As it was published on AIA's official website, they would obviously advertise and praise AIA's programmes and policies in catering to mental health wellness so that more people would be willing to sign up for their policies and programmes which would lead them to become even more entrenched as a leading company / enjoy good reputation/ enjoy growth in profits generated for their company.</p>	5 - 6

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- 5 "Singapore is successful as an inclusive society."

Using the sources in this case study, explain how far you would agree with this statement.

[10]

this statement.

LEVEL	LEVEL DESCRIPTORS	MARKS										
L1	Use of source without explanation.	1										
L2	<p>One side, supported, explained 1 source – 2m 2 sources – 3m 3 sources & above – 4m</p> <p>Use A-B-S (success criteria)</p> <table> <tr> <th>Agree</th> <th>Disagree</th> </tr> <tr> <td>A</td> <td>B</td> </tr> <tr> <td>B</td> <td>C</td> </tr> <tr> <td>C</td> <td>D</td> </tr> <tr> <td>F</td> <td>E</td> </tr> </table> <p>I agree with the claim because Source B says that "Mark, who is completely blind in his left eye, says his schoolmates don't treat him like he is disabled. He learns with them in class and is active in his CCA, Choir. □ they are better able to interact in a mainstream setting □ learn and contribute to society □ better able to survive in mainstream society.</p> <p>OR</p> <p>I disagree with the claim because Source D says that "This office management's prioritising preferences and supposed "health allergies", over my own real needs arising from disabilities, is outright discrimination." By doing so, people with disabilities face greater challenges to living life normally □ they are unable to work and earn a living easily □ unable to contribute or fit comfortably into mainstream society.</p>	Agree	Disagree	A	B	B	C	C	D	F	E	2 - 4
Agree	Disagree											
A	B											
B	C											
C	D											
F	E											
L3	<p>Both sides, supported, explained 2 sources - 5m 3 sources - 6m [Penalty for intended imbalance (1:3/ 1:4) – max 6m] 4 sources & more: 7-8m</p>	5 - 8										
L4	<p>Treatment of bonus Note: every bonus attempt must be linked to a source that has been addressed in L2/ L3, and not writing about inclusivity in general.</p> <p>A) Contextual Knowledge</p>	+1 / +2										

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<p>Source D cannot disagree with the claim because many rental spaces in buildings have no pet, except guide dogs' policy, such as NTUC Fairprice and Watson. Hence, D's experience where her landlord disallows guide dogs in the rental office space is probably an outlier and hence not very accurate to disagree with the claim that Singapore is successful as an inclusive society.</p> <p>B) RELIABILITY/ SUFFICIENCY/ UTILITY</p> <p>Note: When students do unreliability, and claim that source is biased, extremely one sided, they also need to mention what is the other slant that is not mentioned and both slants must be supported with specifics.</p> <p>Source D cannot be used to disagree with the claim because it is limited in its view. D is from the view of a visually impaired woman and features only her negative experience in terms of office rental towards the visually impaired not being fully accommodating and inclusive. It is insufficient to support whether Singapore is successful or unsuccessful as an inclusive society because it doesn't consider the other infrastructure and support provided for other forms of impairment such as public ramps in HDB estates and shopping malls for wheelchair bound, or support for other disabilities such as Centres or residential homes for Autism or schools for students with physical impairments.</p> <p>C) Balanced Conclusion/ resolution</p> <p>It isn't just a summary of whether Singapore is inclusive or not but a CONNECTION needs to be made between both sides and if resolution given, again it should be specific about what can be done and by who.</p> <p>It is difficult to agree / disagree with the claim as Singapore is still a work in progress in terms of working towards an inclusive society. For an entire society to be inclusive, the government, companies, organisations and individuals have to be aligned and united in wanting to be inclusive towards those with physical, mental and special needs. However, just as B and E shows that the Singapore government and community groups are working together, it is often difficult to control the mindsets of individuals and companies such as in D. Hence, beyond just building the physical environment to make it more accessible for people with physical, mental and special needs, Singapore needs to ensure the intentional education of its people about those with special needs and continue to create opportunities in school or at work so that Singapore can work towards a more inclusive society.</p>	
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Section B

- 6 In your opinion, what are some ways Singapore can reduce the devastating impacts of online scams? Explain your answer using TWO ways. [7]

LEVEL	DESCRIPTOR	MARKS
1	Writes about topic	1
2	<p>Identifies/Describe WAYS.</p> <p>Award 2 marks - Identify 1 way</p> <p>Award 3 marks – Describing 1 way with example/elaboration</p> <p>Award 3 marks – Identifying 2 ways</p> <p>Award 4 marks – Describing 2 ways with example/elaboration</p>	2 - 4
3	<p>Explains ONE OR TWO WAYS</p> <p>Award 5 – 6 marks for 1 WAY explained</p> <p>Award 6 – 7 marks for 2 WAYS explained.</p> <p>Note: Accept feasible, logical ways</p> <p>The Singapore Government can launch a campaign, using social media platforms and print media to promote ways that people can be better educated on how to protect themselves online and prevent falling for online scams.</p> <p>Schools can make use of CCE lessons to reinforce on healthy online habits to ensure cybersafety and prevent falling for online scams.</p>	5 - 7

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- 7 Extracts 2 and 3 reflect the impacts of the spread of foreign culture.
Do you think the spread of popular culture brings more cultural benefit or harm? [8
Explain your answer.]

LEVEL	DESCRIPTOR	MARKS
1	Writes about topic without answering the question.	1 – 2
2	Describes factors Award 3 marks for describing one factor with example Award 4 marks for describing second factor with example	3 – 4
3	Explains factors Award 5 – 6 marks for explaining one factor Award 6 – 7 marks for explaining second factor Both sides L2	5 – 7
4	L3 – 2 factors explained + Weighs factors Accept any conclusions that are valid.	8