

Name: \_\_\_\_\_ ( )

Class: \_\_\_\_\_

PRELIMINARY EXAMINATION  
GENERAL CERTIFICATE OF EDUCATION ORDINARY LEVEL

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**HUMANITIES**

**2272/01, 2273/01, 2274/01**

Paper 1 Social Studies

**25 August 2021**

**1 hour 45 minutes**

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**READ THESE INSTRUCTIONS FIRST**

Write your name, register number, and class on all the work you hand in.  
Write in dark blue or black pen on both sides of the paper.  
Do not use highlighters, glue or correction fluid.

Section A  
Answer **all** questions.

Section B  
Answer **both** questions.

Write all answers on writing paper.  
You are reminded of the need for clear presentation in your answers.

At the end of the assessment, fasten all your work securely together.  
Keep your question paper.

The number of marks is given in brackets [ ] at the end of each question or part question.  
The total number of marks for this paper is 50.

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This document consists of **7** printed pages and 1 blank page.



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**[Turn Over**

**SECTION A (Source-Based Case Study)**

Answer **all** questions.

**Living in a Diverse Society**

Study the Background Information and the sources carefully, and then answer all the questions.

You may use any of the sources to help you answer the questions, in addition to those sources you are told to use. In answering the questions, you should use your knowledge of the topic to help you interpret and evaluate the sources.

**1 Study Source A.**

What is the attitude of the cartoonist towards the immigration situation?  
Explain your answer. [5]

**2 Study Sources B and C.**

How far do the sources agree on the validity of the concerns? Explain your answer. [6]

**3 Study Source D**

How useful is this source as evidence on the government's response towards immigration concerns? Explain your answer. [7]

**4 Study Sources E and F.**

Does Source E make Source F surprising? Explain your answer. [7]

**5 'Increasing immigration rates is the most effective method of solving skill labour shortage.'**

Using the sources in this case study, explain how far you would agree with this statement. [10]

## How can skilled labour shortage be solved?

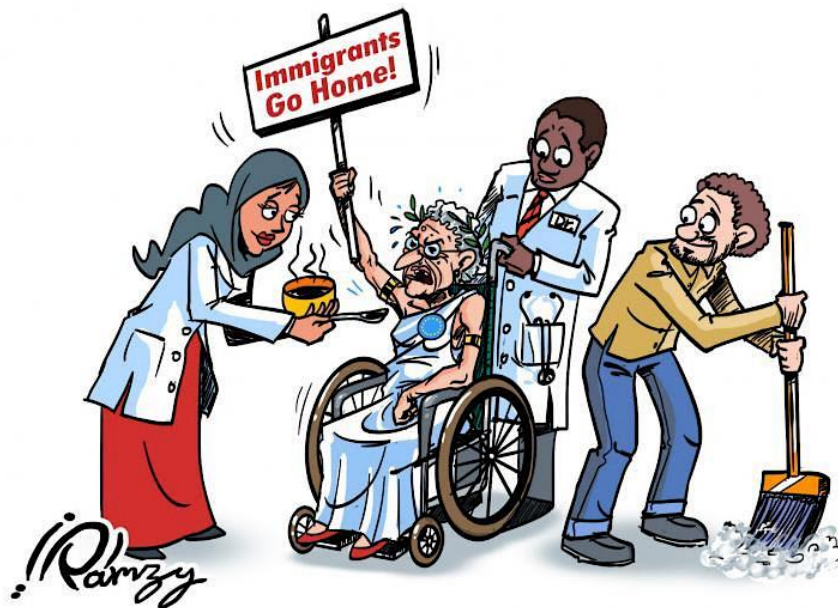
### BACKGROUND INFORMATION

Read this carefully. It may help you to answer the questions.

The challenge of skilled labour shortage occurs in both developed and developing countries. Many developed economies are experiencing an ageing workforce which results in a shortage of skilled labour in certain industries such as healthcare. This results in an urgent need for skilled labour and overall decreasing productivity. This is further exacerbated by the immigration of young locals to other countries to seek a better quality of life, a phenomenon known as brain drain. Many of these countries turn to welcoming immigrants to fill the labour gap.

However, with an increased rate of immigration, there is also an increasing need to quickly integrate immigrants into the society so as to minimise negative interactions between locals and the new immigrants. Some have also said that using immigrants to fulfil the demand for skilled labour is a short-term measure that does not solve the problem. In light of the above, how can countries solve the problem of skilled labour shortage?

**Source A:** *A cartoon by an Indian cartoonist about the ageing population in Greece. This was posted on a blog in 2016.*



The lady in the wheelchair is wearing a Greek robe, a traditional Greek attire.

**Source B:** *From comments of a third generation Singaporean Arab researcher at a forum on social diversity in Singapore, 2016.*

When we talk about integration and assimilation, I tend to be interested in the people who were getting citizenship and permanent residency, not the transients. I expect the transient workers to maintain their identity; to not really want to assimilate, because they are here for three to four years and packing up and going back home. People are probably afraid of or think that there are too many foreigners coming in. This increases the resentment we feel towards foreigners in the country. The speed is not really that great. It is only the high influx on the street — when we walk on the street we see a lot of foreign people. We need to get Singaporeans to understand that what you see on the street are not people coming to settle here forever. So we are actually getting a decent number of people to keep us going, there are a lot of people coming here because we definitely need foreigners to keep the country going, I think people should be more relaxed about it.

**Source C:** *From a research on immigration perceptions in Singapore by a think tank, 2021.*

51.1% of over 2000 Singaporeans surveyed across different age groups agree that immigration helps to fill important job vacancies.

Naturalised citizens and PRs, as well as younger Singaporeans, were more likely to view the impact positively. They were also more likely to agree that immigrants strengthen cultural diversity. While 40.3 per cent of locally born citizens agreed that immigration leads to social conflict, only 29.6 per cent of naturalised citizens and PRs agreed with the same statement.

Older and locally born citizens wanted stricter limits on the number of foreigners who can enter Singapore. Around half of Singaporeans aged above 50 also believed immigration increased unemployment for Singapore, compared with 38.4 per cent of those aged between 21 and 35.

**Source D:** *From a speech by Minister of Manpower Josephine Teo to parliament, 2018.*

We should press on to raise productivity in all sectors of our economy. To sustain a healthy growth momentum that provides good jobs for Singaporeans, some workforce growth is still necessary. We will continue to support higher labour force participation among locals and balance these efforts with a calibrated flow of foreign workers that complements our local workforce.

We are selective about the profile of our immigrants, because it affects how we grow a strong national identity. This is why we prioritise not only those who can contribute, but those who are also prepared to sink roots in Singapore, and can integrate well here. A significant proportion of citizens granted each year have family ties with Singaporeans, and/or have lived here for some time. Integration will always be a work-in-progress and take time. Without which, immigration efforts will be unsustainable.

**Source E:** *A cartoon by an American cartoonist published in a newspaper, 2018.*



**Source F:** *From a labour productivity report on an Australian new site, 2018.*

One in four unemployed Australians are graduates. But employers might not want to employ and train them if they can get similarly skilled overseas employees willing to work for lower pay. Migration works in practice to boost the aging population as it fills the gap for skilled labour, increases taxes and boosts demand. Yet productivity has slowed since the mid-2000s despite high migration.

Evidence also indicates two problems: employers are not nurturing migration talent to full potential and the unwillingness to employ new migrants. Many permanent skilled migrants work beneath their skill level. Foreigners feel that Australian employers discriminate against hiring anyone who doesn't have local experience. Migrants are in a classic Catch-22 situation – they couldn't get local experience because they didn't have local experience. This problem is not unique to Australia.

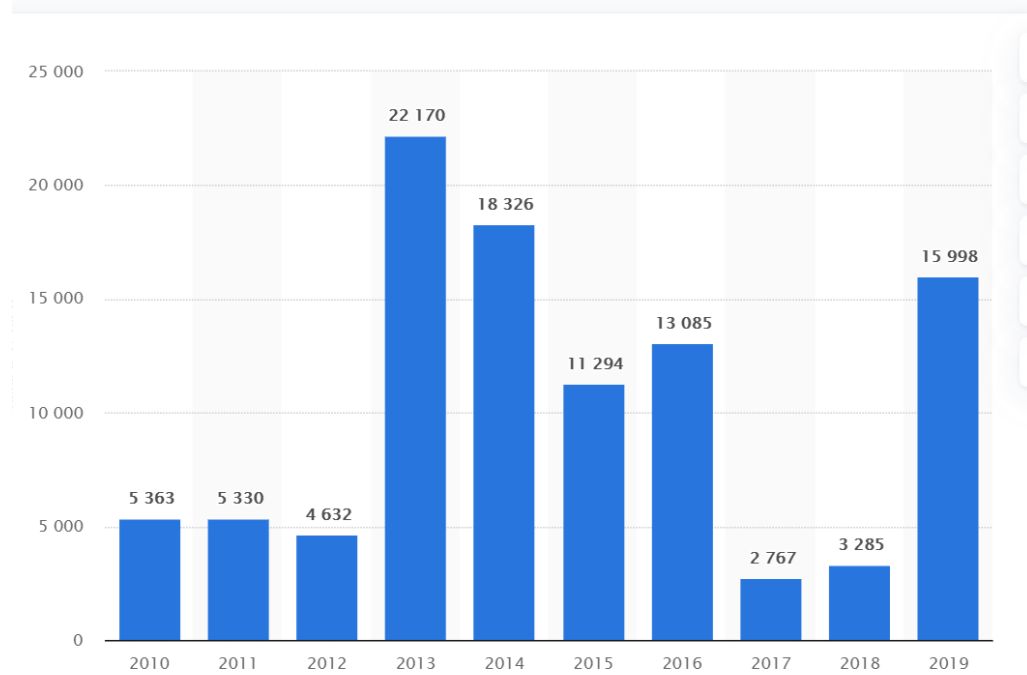
## SECTION B (Structured-Response Questions)

Answer **both** questions.

### Exploring Citizenship and Governance

Study the extracts carefully, and then answer the questions.

#### Extract 1



#### Extract 2

Our Singapore Conversation interacts with participants and through the notes from the dialogues, emails and Facebook messages over the past few months of conversations. There was more than 10,000 Singaporeans who have taken part.

#### Extract 3

Transient Workers Count Too (TWC2) promotes fair treatment for migrant workers. We envision a society that recognizes and values the important contribution they make to our households, economy and country.

- 6 Extract 1 shows that the number of dengue fever cases in Singapore over the year.

What strategies would you share with Singaporeans to help manage the number of dengue fever cases in Singapore? Explain your answers with reference to two strategies.

[7]

- 7 Extracts 2 and 3 reflect on the roles of individuals and community groups in the society.

Do you agree that it is more effective for individuals rather than organised groups to influence government decisions? Explain your answer.

[8]

**END OF PAPER**

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## Copyright acknowledgements

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Source A	<a href="https://cartoonmovement.com/cartoon/aging-europe-and-immigrants">https://cartoonmovement.com/cartoon/aging-europe-and-immigrants</a>
Source B	<a href="http://www.nealo.com">www.nealo.com</a>
Source C	<a href="https://theconversation.com/migration-is-a-quick-fix-for-skills-shortages-building-on-australians-skills-is-better-159207">https://theconversation.com/migration-is-a-quick-fix-for-skills-shortages-building-on-australians-skills-is-better-159207</a> re willing to work for lower pay.
Source D	<a href="https://lkyspp.nus.edu.sg/docs/default-source/ips/exchange_7_web_sentiments_on_immigrant_integration_110316-pdf.pdf">https://lkyspp.nus.edu.sg/docs/default-source/ips/exchange_7_web_sentiments_on_immigrant_integration_110316-pdf.pdf</a>
Source E	<a href="https://www.straitstimes.com/singapore/politics/younger-and-higher-income-sporeans-more-open-towards-immigrants-ips-study">https://www.straitstimes.com/singapore/politics/younger-and-higher-income-sporeans-more-open-towards-immigrants-ips-study</a>
Source F	<a href="https://www.strategygroup.gov.sg/media-centre/speeches/2018-03-01-speech-by-minister-josephine-teo-population">https://www.strategygroup.gov.sg/media-centre/speeches/2018-03-01-speech-by-minister-josephine-teo-population</a>







### Levels of Response Marking

1	<p>Study Source A.</p> <p>What is the attitude of the cartoonist about the immigration situation?</p> <p><b>Assessment Objectives:</b></p> <ul style="list-style-type: none"> <li>-Students must be able to explain “attitude” as a way of thinking or feeling about the situation.</li> <li>-Students should make use of as many details as possible to explain their answer.</li> </ul>	
Level s	Descriptors	Mark s
1	<p><b>Describes the source generally without attempt to explain attitude of the cartoonist</b></p> <p>E.g.: The cartoonist is trying to say that immigrants are beneficial to Europe.</p>	1
2	<p><b>Attempt to infer cartoonist’s attitude (surface message).</b></p> <p><i>Higher marks awarded for evidence explained</i></p> <p>E.g. The cartoonist has a supportive attitude towards the immigration situation in Europe. This is because the worker is helping the society.</p>	2-3
3	<p><b>Valid attempt to infer cartoonist’s attitude, explanation with evidence.</b></p> <p><i>Higher marks awarded for evidence explained</i></p> <p>E.g. The cartoonist has an amused / mocking/ ironic attitude towards the situation in Europe. He depicts the old lady protesting against immigrants with a sign. However, she is seating in a wheelchair, which indicates she needs help. She is wearing a Greek robe, which indicates that she is local. The healthcare workers helping her have different attires and skin colour from her. The cartoonist is trying to show that they are from a different country. Additionally, she looks very hostile towards the healthcare workers. However, the healthcare workers are still trying to help her. The lady with a headscarf has an amused look and is still trying to feed her even with sign in the way. This shows the irony as despite the old lady’s situation and her dire need for help, she is still very negative towards immigrants. However, without the immigrants, she would not be able to get any help at all. The bemused expressions worn by the two men behind her reflect that sense of amusement. Although the old lady cannot possibly have any severe impact on the need for immigrants with her sign, she is still trying to express her anti-immigration feelings which is why the cartoonist is amused.</p>	4-5

	Acceptable answers: <ul style="list-style-type: none"> <li>- Sympathetic towards migrant workers</li> <li>- Critical towards the locals' anger against migrant workers</li> <li>- Positive towards migrant workers' rights</li> <li>- Empathetic towards the locals as they require the skills of healthcare workers.</li> </ul>	
2	Study Sources B and C. How far do the sources agree on the validity of the concerns? Explain your answer. <b>Assessment Objectives:</b> <ul style="list-style-type: none"> <li>- Comparison skills with an emphasis of common statement and common criteria</li> <li>- Addressing the idea of 'agree' * Award O for the inability to address idea of agree.</li> <li>- Addressing higher order answer of validity of concerns.</li> </ul>	6
<b>Level s</b>	<b>Description</b>	<b>Mark s</b>
1	<b>Comparison on provenance only.</b>	1
2	<b>False-matching</b> E.g. : False-match	2
3	<b>Comparison without addressing the idea of a valid concern.</b> E.g. The sources disagree since they <u>contradict on the impact of foreigners in Singapore.</u> Source B: ". I expect the transient workers to maintain their identity; to not really want to assimilate, because they are here for three to four years and packing up and going back home" so Singaporeans should not feel so concerned about the perceived threats. Source C mentions that "Around half of Singaporeans aged above 50 also believed immigration increased unemployment for Singapore, compared with 38.4 per cent of those aged between 21 and 35."	3-4
4	Comparison based on validity of concern E,g The sources agree on the validity of the concern since <u>they mention similar reasons for Singaporeans' perceptions towards foreigners</u> and make justifications for it. SB: "Some people are probably afraid of or think that there are too many foreigners coming in."	5-6

	<p>SC: "While 40.3 per cent of locally born citizens agreed that immigration leads to social conflict, only 29.6 per cent of naturalised citizens and PRs agreed with the same statement."</p> <p>This shows that the concerns shared amongst older employees in Singapore is justified since SB reflects there is a perception with increasing number of immigrants and the statistics also show that they think there is unfair competition with increasing foreigners.</p>	
3	<p>Study Source D</p> <p>How useful is this source as evidence on the government's response towards immigration concerns?</p> <p><b>Assessment Objectives</b></p> <p>Students must explain the focus for government's response towards immigration concerns.</p> <p>Students must be able to explain link between utility and reliability.</p>	7
Levels	Description	Marks
1	<b>Unexplained utility of provenance</b>	1
2	<b>Explains source usefulness or limitation without reference to government response.</b>	2
3	<p><b>Explains utility based on provenance</b></p> <p>Award higher mark for quality explanations</p> <p>E.g</p> <p>As the minister of Manpower, this source is useful as she attempts to justify the reasons for the numbers of foreigners in Singapore and explain that the government seeks to respond with the best interest of its people.</p> <p><b>Or</b></p> <p><b>Explains usefulness and/or limitations of the source, supported.</b></p> <p><b>Usefulness:</b></p> <p>Source B is useful as it shows that gov't is aware that immigration to solve labour shortage can only work with integration efforts. This is evident in "This is why we prioritize not only those who can contribute, but those who are also prepared to sink roots in Singapore, and can integrate well here"</p> <p>However, the source does not tell us why integration is a challenge for the government. Or that the government may have a hard time calibrating the numbers of foreigners in Singapore.</p>	3-4
4	<b>Explains usefulness and/or limitations of the source with cross-referencing.</b>	5-6

	<p><b>Usefulness:</b> Source B is useful as it shows that gov't is aware that immigration to solve labour shortage can only work with integration efforts. This is evident in "This is why we prioritize not only those who can contribute, but those who are also prepared to sink roots in Singapore, and can integrate well here"</p> <p>This is supported with Background information where "However, with an increased rate of immigration, there is also an increasing need to quickly integrate immigrants into the society so as to minimise negative interactions between locals and the new immigrants" Thus Source D is useful because it is reliable, Or Limitations However, the source does not tell us why integration is a challenge for the government. Or that the government may have a hard time calibrating the numbers of foreigners in Singapore. This is evident in SC, "I expect the transient workers to maintain their identity; to not really want to assimilate, because they are here for three to four years and packing up and going back home." This shows that integration is not always possible, and we can expect that some foreigners are really here just to work. Thus source D is not useful as it is unreliable.</p>	
5	<b>Both elements of L4</b>	7
4	<p>Study Sources E and F. Does Source E make Source F surprising? <b>Assessment Objective</b> Students need to relate to how the sources are surprising Students need to explain the surprise element through comparing both sources Award O for no reference of Surprising.</p>	6
<b>Level</b>	<b>Descriptors</b>	<b>Marks</b>
1	<b>Explanation of surprised based on E or F only.</b>	1
2	<b>Explanation of surprised based on provenance of E and F</b>	3
2	<b>Explanation of surprised based on E and F through internal reasoning or false match</b>	4
3	<p><b>Explanation of surprised or not surprising based on comparison of E and F</b> <b>Award higher mark for quality explanations</b> E.g</p>	4-5

	<p>Source E will not make Source F surprising since they both mention the negative immigrant experiences in their countries despite the need for immigration.</p> <p>Source E “bigotry and racism” and yet, the elderly woman says “ With the continued loss of our young people, how will our state survives” pointing out the irony of a reliance on immigrants, and that the immigrants are able to put with these negative behaviours despite the inability to accept differences</p> <p>Source F “Research also highlights the unwillingness of employers to employ new migrants. Foreigners feel that Australian employers discriminate against hiring anyone who didn’t have local experience. Migrants are in a classic Catch-22 situation – they couldn’t get local experience because they didn’t have local experience. This problem is not unique to Australia.”</p> <p>However, Source E makes Source F surprising due to the reasons given for increasing immigrants in the country.</p> <p>SE is due to young locals leaving the state and a need for young workers because of the aging population as depicted by the elderly group.</p> <p>SF is due to employers who want to hire cheaper workers “But employers might not want to employ and train them if they can get similarly skilled overseas employees willing to work for lower pay.”</p>	
4	<p><b><i>Explanation of surprised or not surprising based on comparison of E and F through cross-referencing</i></b></p> <p><b><i>Award higher mark for quality explanations</i></b></p> <p>E.g</p> <p>Source E will not make Source F surprising since they both mention the negative immigrant experiences in their countries despite the need for immigration.</p> <p>Source E “bigotry and racism” and yet, the elderly woman says “ With the continued loss of our young people, how will our state survives” pointing out the irony of a reliance on immigrants, and that the immigrants are able to put with these negative behaviours despite the inability to accept differences</p> <p>Source F “Research also highlights the unwillingness of employers to employ new migrants. Foreigners feel that Australian employers discriminate against hiring anyone who didn’t have local experience. Migrants are in a classic Catch-22 situation – they couldn’t get local experience because they didn’t have local experience. This problem is not unique to Australia.”</p>	6-7

	<p>This is further supported by Source A, where we see discrimination from Greeks against foreign labour.</p> <p>Or</p> <p><b><i>Explanation of surprised or not surprising based on comparison of E and F through context.</i></b></p> <p>Overall, Source B does not make Source C surprising as they have similar purposes. Source B wants to convince (P) the Americans that they need to change their mindset towards immigrants for the social and economic benefits Source C wants to convince the Australian employers that they need to change their mindset towards immigrants as well for the economic benefits. Thus as they both are challenging their societies to reform their policies, it is not surprising.</p>	
5	<p>Increasing immigration rates is the most effective method of solving skill labour shortage.</p> <p>LO: Students must be able to explain their evaluation of “effective” - the degree of how useful the method is, or the limitations of the method must be seen in their explanations.</p>	10
1	<b>Writes about statement, no valid source use/ specific knowledge</b>	1
2	<p><b>Yes/No, supported by valid source use</b></p> <p><i>Award 2 marks for 1 source</i></p> <p><i>Award 3 marks for 2 sources</i></p> <p><i>Award 4 marks for 3 sources</i></p>	2-3
3	<p><b>Yes and No, supported by valid source use</b></p> <p>YES:</p> <p>SA: More healthcare workers to take care of the elderly SE: Contributed extensively to the economy. SB: 51.1% of over 2000 Singaporeans surveyed across different age groups agree that immigration helps to fill important job vacancies.</p> <p>NO:</p> <p>SF: Does not mean that employers are willing to hire or train immigrants, so the skilled labour problem continues. “Evidence also indicates two problems: employers are not nurturing migration talent to full potential and the unwillingness to employ new migrants.”</p>	4-8



	<p>SD: Can cause increased social conflict within the country despite acknowledging the need for immigration to solve labour shortage problem- "This increases the resentment we feel towards foreigners in the country"</p> <p>SC: not the most effective if integration does not happen. "This is why we prioritize not only those who can contribute, but those who are also prepared to sink roots in Singapore, and can integrate well here." And "Without which, immigration efforts will be unsustainable."</p>	
	<p><b>** To score additional 2 marks, candidates can take any one of these 3 routes:</b></p> <ul style="list-style-type: none"> <li>• <b>Through analysing at least one source in relation to its reliability, utility or sufficiency;</b></li> <li>• <b>By sharing example (s) from their contextual knowledge</b></li> <li>• <b>By giving a balanced conclusion / resolution</b></li> </ul> <p>E.g. Overall, I think that immigration efforts to solve short skilled labour can be an effective solution if the government is able to increase efforts to integrate immigrants and also provide job opportunities for the locals so that they do not feel that competition is unfair. It is effective as there are economic benefits. It allows Singapore's economy to continue running smoothly and we also increase labour productivity. But the social impacts can be negative if efforts to help locals and immigrants get along is not enough. The locals may start to feel distrust in the government if they think there is more problems brought about by having immigrants, as shown in Source E. Employers also may not want to hire immigrants, as shown in Source C, which backfires as it will increase unemployment amongst the foreigners, and cause even more social conflict. However many immigrants can also be short-term workers, as shown in Source D. Therefore, locals must also know that immigration efforts are important for keeping the country running and understand the rationale behind the policies. The government, as in Source F, must focus on national policies that strengthen a sense of national identity so that overseas talents will also want to come back. This will minimise the brain drain issue and reduce Singapore's reliance on foreigners.</p>	+2

## Section B

6	Answer	Marks
	<p>Extract 1 shows that the number of dengue fever cases in Singapore over the year.</p> <p>What strategies would you share with Singaporeans to help manage the number of dengue fever cases in Singapore? Explain your answers with reference to two strategies.</p> <p><b>Assessment Objective:</b></p> <ol style="list-style-type: none"> <li>1) Identify strategies, describing and explaining the ability of the strategy to help manage the number of dengue fever cases in Singapore.</li> <li>2) Relating answers to the situation in Singapore</li> </ol>	[7]
<b>L1</b>	<b>Describes the topic</b> i.e. management of dengue fever in Singapore	1
<b>L2</b>	<p><b>Identifies/ Describes strategies</b></p> <p><i>Award 2 for identifying 1 strategy</i>  <i>Award 3 for identifying 2 strategies</i>  <i>Award 3 for describing 1 strategy</i>  <i>Award 4 for describing 2 strategies</i></p> <p>E.g.</p> <p>1 strategy will be education. 1 example will be the campaign of the 5 step mozzie wipe-out that teaches Singaporeans on what to do to get rid of mosquito. This is shared through schools, campaigns and media.</p> <p>Another strategy will be through enforcement and monitoring. 1 examples will be NEA officers regularly visiting and monitoring households and checking for aedes mosquitos. There are also penalties against households that are found to have aedes mosquitos.</p>	2-4
<b>L3</b>	<p>L2+ Explains reason</p> <p>Award 5-6 marks for explaining 1 strategy</p> <p>Award 6-7 marks for explaining 1 strategies</p>	5-7

	<p>E.g.,</p> <p>1 strategy will be education. 1 example will be the campaign of the 5 step mozzie wipe-out that teaches Singaporeans on what to do to get rid of mosquito. This is shared through schools, campaigns and media. This allows the management of dengue fever as it keeps the home clean and free from aedes mosquito and hopefully reduces the risk of dengue fever in the home.</p> <p>Another strategy will be through enforcement and monitoring. 1 examples will be NEA officers regularly visiting and monitoring households and checking for aedes mosquitos. There are also penalties against households that are found to have aedes mosquitos. This will manage dengue fever as it keeps household vigilant and conscious of the need to check on their homes to ensure that they will not be caught, thus reducing the risk of dengue</p>	
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7	Answer	Marks
	<p>Extracts 2 and 3 reflect on the roles of individuals and community groups in the society.</p> <p>Do you agree that it is more effective for individuals rather than organised groups to influence government decisions? Explain your answer.</p> <p><b>Assessment Objective:</b></p> <ol style="list-style-type: none"> <li>1) Identify, describing and explaining the roles of different groups in influencing government decisions.</li> <li>2) Explaining the effectiveness of each group</li> <li>3) Evaluating the relative effectiveness of each group.</li> </ol>	[8]
<b>L1</b>	<b>Writes about the topic generally</b>	1
<b>L2</b>	<p><b>Describes the roles</b></p> <p>Award 2-3 marks for describing one group Award 3-4 marks for describing two groups</p> <p>E.g. The individual can communicate with the government and influence government decision through different means. It can be done through</p>	2-4

	<p>formal and informal channels. These can include direct interactions with government officials through MTP sessions or through comments on social media or through the act of voting.</p> <p>Community groups play an important part communicating with government as they advocate for different types of interest and people.</p> <p>It can include groups that advocate for environmental protection, migrant workers rights as well as other types of groups. They play an important role in bonding people together.</p>	
<b>L3</b>	<p>L2+ Explains reason</p> <p>Award 5-6 marks for explaining the part played part by 1 group influencing government decision</p> <p>Award 6-7 marks for explaining the part played part by both group influencing government decision</p> <p>E.g.,</p> <p>The individual can communicate with the government and influence government decision through different means. It can be done through formal and informal channels. These can include direct interactions with government officials through MTP sessions or through comments on social media or through the act of voting.</p> <p>Individuals can be effective in influencing government decisions as the government makes it point to reach out to individual and are constantly supporting specific individuals through specific policies targeted to individual with specific needs.</p> <p>Community groups play an important part communicating with government as they advocate for different types of interest and people.</p> <p>It can include groups that advocate for environmental protection, migrant workers rights as well as other types of groups. They play an important role in bonding people together.</p> <p>Community groups are effective as they band together people with common goals and platforms. This gives them more resources, better access to information to communicate with the government and thus influence government decisions.</p>	5-7
<b>L4</b>	L3+ Evaluating relative effectiveness	8

	Due to the sheer size of the community groups relative to individuals it is inevitable for community groups to be more effective as they can put together more comprehensive plans representing more individuals that may allow for government to be more willing to listen and react to their needs.	
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