

GAN ENG SENG SCHOOL
Preliminary Examination 2019



**CANDIDATE
NAME**

CLASS

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**INDEX
NUMBER**

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HUMANITIES

2175/01 & 2176/01

Paper 1 Social Studies

Sec 4 Normal (Academic)

13 August 2019
1 hour 45 minutes

Additional Materials: Answer booklet is provided.

READ THESE INSTRUCTIONS FIRST

1. Write your name, index number and class in the spaces provided on the cover page of the question paper.
2. **Section A:** Answer **all parts** of Question 1.
Section B: Answer **all parts** of Question 2.
3. Write all answers in the answer booklet provided, with dark blue or black pen.
4. At the start of each answer to a question, please write the question number / part in the boxes provided in the answer booklet.
5. You are advised to spend no longer than 80 minutes on Section A.
6. Begin your answers to Section B on a new page in the answer booklet.

The number of marks for each part-question is shown in brackets.

	<i>Qn No.</i>	<i>For Examiner's Use</i>	
Section A	1		35
Section B	2		15
Total			50

Section A (Source-based Case Study)

Question 1 is **compulsory** for all candidates.

1 Being Part of a Globalised World

Study the Background Information and the sources carefully, and then answer **all** the questions.

You may use any of the sources to help you answer the questions, in addition to those sources you are told to use. In answering the questions you should use your knowledge of the topic to help you interpret and evaluate the sources.

1 (a) Study Source A.

What can you learn from this source about the ride-hailing services? Explain your answer. [5]

(b) Study Source B.

Why was this source published? Explain your answer. [6]

(c) Study Sources C and D.

How far does Source C agree with Source D about the benefits of ride-hailing services? Explain your answer. [7]

(d) Study Source E.

How surprised are you by this source? Explain your answer. [7]

(e) Study all sources.

How far do the sources in the case study show that the ride-hailing services are beneficial to Singapore? Explain your answer. [10]

Are ride-hailing services beneficial to Singapore?

BACKGROUND INFORMATION

Read this carefully. It may help you to answer some of the questions.

In recent years, technological advancements have allowed ride-hailing applications such as Grab and Uber to transform commuting worldwide. Commuters are able to get a ride whenever and wherever they want and settle the bill electronically all through an app. This has made travelling around easier for the commuters and provided a new source of employment for ride-hailing drivers.

However, these new developments have also created some controversies; traditional taxi drivers and operators have been negatively impacted by the new competition and governments around the world are faced with the challenge of regulating this new industry.

On 26 March 2018, Grab announced that it had acquired Uber's Southeast Asia operations, leading to fears of commuters that there would be higher fares due to a lack of competition. Drivers of Grab and Uber were also worried about new commission rates given.

Are ride-hailing services beneficial to Singapore? Study the following sources to find out.

Source A: Adapted from a *view of a private-hire driver in Singapore, published in a Singapore newspaper, 13 August 2017.*

Out of 10 rides he picks up on the Grab platform, private-hire driver S. K. Tan, 61, estimates that around seven of them are on a promotional fare.

While he is paid the actual fares, he expresses concern about whether his job is sustainable. "They are giving so many cheap, and even free, rides to customers and they are also paying us fares and incentives," says Mr Tan.

Of the \$1,100 he makes in a week, about \$400 of it is a bonus which Grab gives him for hitting a trip target. The goal is 180 rides a week, which is achievable if he drives his normal hours of about 10 to 12 hours a day.

Source B: *A photograph published online, on 16 November 2015. It shows the then Senior Minister of State for Transport hearing from leaders from the National Taxi Association (NTA) to understand the concerns of taxi drivers about ride-hailing services.*



Source C: *Adapted from an online Singapore newspaper, 7 April 2017.*

Older and less tech-savvy commuters still prefer to hail taxis from the streets, with some stating unfamiliarity with the app as the reason.

One taxi driver recounted how he felt so bad for an elderly woman who was trying her best with no success, under the hot afternoon sun, to flag down a cab that he ended picking her up after bypassing her three times to pick up passengers who had booked his taxi via the app.

Communications executive Michelle Scully, 43, added: "It's a hassle to use an app, and it's easy to flag a cab. I want to make sure these taxi uncles still have a job."

Source D: *Excerpt of speech by Second Minister for Transport, Mr Ng Chee Meng at Ministry Of Transport's Committee Of Supply Debate 2017 on 8 March 2017.*

Today, we use a single app, like GrabTaxi, to book taxis almost instantaneously from any taxi company. Commuters are better served because there are now more taxis that are reachable, literally at our fingertips.

I am glad to see that commuters are using these mobile technologies, and are satisfied with both taxi and private hire car services.

I understand some commuters' concerns about dynamic pricing. Fares indeed will likely vary according to demand and supply, sometimes higher, sometimes lower, depending on peak hours or low-peak periods. But importantly, before any journey begins, commuters will know exactly how much their fare would be. They can then choose to accept or decline the offer.

Source E: *Adapted from an open letter written by a taxi driver, to Mr Chan Chun Sing, former chairman of National Taxi Association. It was published on Facebook, on 27 April 2016.*

With the recent fare reductions by ride-hailing companies, consumers were overjoyed. However, fare reduction should not be at the expense of any drivers.

All drivers, private-hired vehicle drivers and taxi drivers, are driving longer hours in order to cover the shortfall they used to earn previously. This will cause fatigue to the drivers, possibly leading to more road accidents. As drivers, we would love to go home safely to see our loved ones, who would not?

As taxi drivers, we do welcome competition. However, the fierce competition in pricing by ride-hailing companies seems like an attempt to monopolise* the industry.

Once that is achieved, commuters will be at the mercy of the company that has full control of fare pricing.

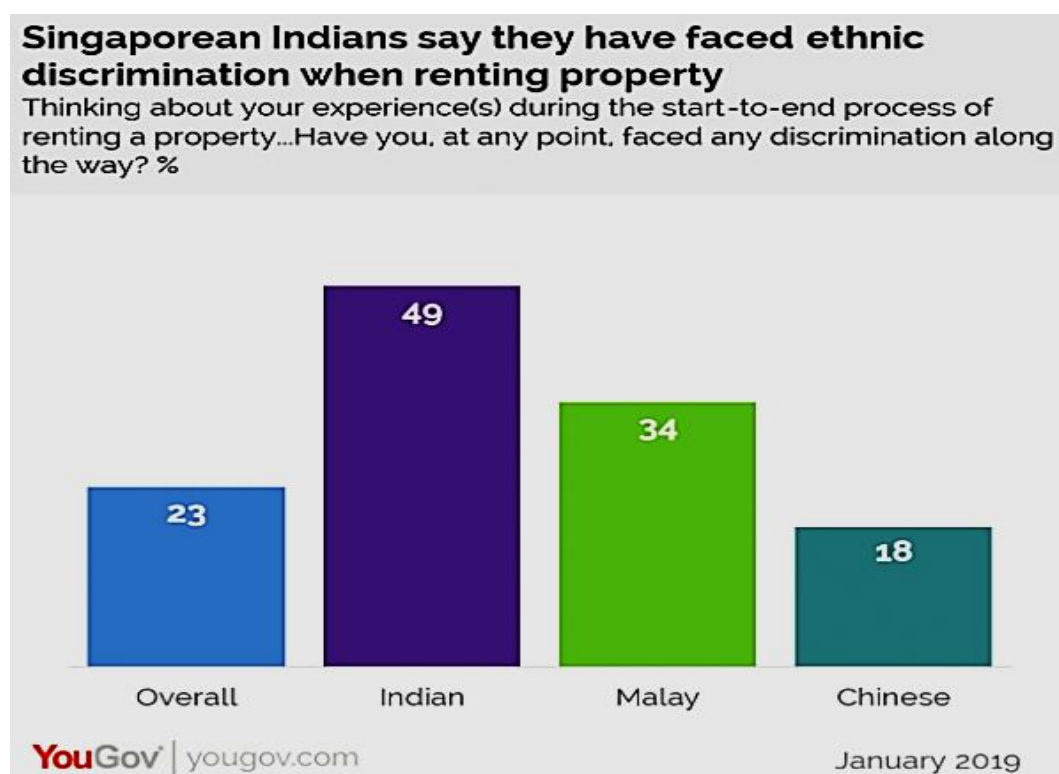
*to control something completely and to prevent other people having any effect on what happens

Section B (Structured-Response Questions)

Question 2 is **compulsory** for all candidates.

2 Living in a Diverse Society

Study the extracts carefully, and then answer the questions.

Extract 1

1,539 Singaporeans in total were surveyed. According to YouGov's research, 13 per cent of Singaporeans live in rented property, with 25 per cent having rented at least once in their lives.

Extract 2

The policy of bilingualism was introduced in government and government aided schools in 1966. This policy aims to encourage Singaporeans to be proficient in both the English language, and in their respective ethnic mother tongues.

Extract 3

Through the Ethnic Integration policy which was introduced in 1989, the Singapore government aims to achieve a balanced ethnic mix in the HDB estates.

- (a) Extract 1 shows that racism is still a challenge faced in Singapore's diverse society.

In your opinion, why is there racism in Singapore's diverse society? Explain your answer with reference to **one** reason. [7]

- (b) Extracts 2 and 3 are about how diversity is managed in Singapore.

Explain how the Bilingual Policy and the Ethnic Integration Policy promote integration and help manage diversity in Singapore. [8]

- END OF PAPER -

Acknowledgements:

- Source A:** <https://www.straitstimes.com/singapore/transport/commuters-upbeat-but-is-it-downhill-for-taxicabs>
Source B: http://mwc.org.sg/wps/portal/utes/home/workingforu/workingfordetails?WCM_GLOBAL_CONTEXT=/content_library/ntuc/home/working+for+u/6725058b-b850-4052-8898-4822aaa7383b
Source C: <https://www.todayonline.com/singapore/jurys-still-out-dynamic-pricing-pitfalls-lurk>
Source D: <https://www.mot.gov.sg/news-centre/news/Detail/Speech-by-Second-Minister-Ng-Chee-Meng-at-Ministry-Of-Transports-Committee-Of-Supply-Debate-2017-on-8-March-2017/>
Source E: https://www.facebook.com/pg/singaporetaxidrivers/posts/?ref=page_internal
Extract 1: <https://mothership.sg/2019/01/racial-discrimination-renting-property-singapore/>

SUGGESTED ANSWER SCHEME**Section A (Source-based Case Study)****1 (a) Study Source A.**

What can you learn from this source about the ride-hailing services? Explain your answer. [5]

Level	Level Descriptor	Mark
L1	Invalid inference / No inference / Copying of source wording This source is about ride-hailing services being cheap and even free to customers.	1m
L2	Makes inference regarding ride-hailing services, unsupported <i>Award 2 marks for 1 unsupported inference.</i> <i>Award 3 marks for 2 unsupported inferences.</i> I can learn from this source that ride-hailing services are attractive to commuters because of the discounts given. I can learn from this source that private-hire drivers are worried whether ride-hailing services will survive in the long term.	2-3m
L3	Makes inferences regarding ride-hailing services, supported <i>Award 4 marks for 1 supported valid inference.</i> <i>Award 5 marks for 2 supported valid inferences.</i> E.g. I can learn from this source that ride-hailing services are attractive to commuters. (Inference) . This is evident in Source A where "Out of 10 rides he picks up on the Grab platform, private-hire driver S. K. Tan, 61, estimates that around seven of them are on a promotional fare." (Support) . Hence, I can learn from this source that commuters are attracted to ride-hailing services due to the discounts given. (Explain) . E.g. I can learn from this source that private-hire drivers are worried whether ride-hailing services will survive in the long term. (Inference) . This is evident in Source A where "While he is paid the actual fares, he expresses concern about whether his job is sustainable. (Support) . Hence, I can learn from this source that the huge discounts and benefits given to both drivers and commuters could make it difficult for ride-hailing companies to be profitable and survive in the long run. (Explain) .	4-5m

1 (b) Study Source B.

Why was this source published? Explain your answer. [6]

Level	Level Descriptor	Mark
L1	No reason / failed reason / describe source / inference not phrased as reason / provenance E.g. This source was published to show a meeting between then Senior Minister of State for Transport and leaders from the National Taxi Association.	[1]

L2	<p>Makes inference(s) with supporting evidence and message Award 2 marks for 1 inference Award 3 marks for 2 inferences or inference with supporting evidence</p> <p>E.g. This source was published to tell the taxi drivers that the Singapore government is willing to help them. (Inference). This is evident in Source B where then Senior Minister of State for Transport was listening intently to the worries shared by leaders from the National Taxi Association, who represented the taxi drivers in Singapore. (Support). Hence, this source was published to tell the taxi drivers in Singapore that the government cares for them.</p> <p>E.g This source was published because ride-hailing services are negatively impacted by the presence of ride-hailing services. (Inference) This is evident in Source B where then Senior Minister of State for Transport was listening intently to the worries shared by leaders from the National Taxi Association, who represented the taxi drivers in Singapore. (Support) Hence, this source was published to tell the taxi drivers in Singapore that the government is aware of their concerns.</p>	[2-3]
L3	<p>Makes inference (message) with supporting evidence Award 4 marks for message without supporting evidence Award 5 marks for message with supporting evidence</p> <p>E.g. This source was published to reassure (Aim) the taxi drivers in Singapore (Audience) that <u>the Singapore government will do its best to understand and help taxi drivers cope with any possible negative impact from ride-hailing services (Message)</u>. This is evident in Source B where then Senior Minister of State for Transport was listening intently to the worries shared by leaders from the National Taxi Association, who represented the taxi drivers in Singapore. Hence, this source was published to convince the taxi drivers in Singapore that the government cares for them. (Explain)</p> <p>E.g. This source was published to convince (Aim) Singaporeans (Audience) that <u>the Singapore government is actively working with stakeholders that are affected by ride-hailing services to negotiate the possible negative impact on their livelihoods. (Message)</u>. This is evident in Source B where then Senior Minister of State for Transport was listening intently to the worries shared by leaders from the National Taxi Association, who represented the taxi drivers in Singapore. (Support). Hence, this source was published to convince Singaporeans that the government cares for the taxi drivers' livelihoods in Singapore. (Explain)</p>	[4-5]
L4	<p>L3 + Purpose</p> <p>E.g. This source was published to reassure (Aim) the taxi drivers in Singapore (Audience) that the Singapore government will do its best to understand and help taxi drivers cope with any possible negative impact from ride-hailing services (Message), so that the taxi drivers in Singapore will have greater confidence in / will be supportive of government policies regarding the ride-hailing services (Achieve). This is evident in Source B where then Senior Minister of State for Transport was listening intently to the sharing from leaders from the National Taxi Association. Hence, this source was published to convince the taxi drivers in Singapore that the government cares for them. (Explain)</p>	[6]

1 (c) Study Sources C and D.

How far does Source C agree with Source D about the benefits of ride-hailing services? Explain your answer.

[7]

Level	Level Descriptor	Mark
L1	<p>No stand / no valid points of agreement or disagreement (i.e use similar / different without the word agree or disagree anywhere)</p> <p>e.g. Both Sources C and D are similar as they are both textual sources.</p>	[1]
L2	<p>AGREE / DISAGREE based of provenance.</p> <p>Eg: Source C disagrees with Source D about the benefits of ride-hailing services because Source C is an online Singapore newspaper article while Source D is an excerpt of a speech by Second Minister for Transport, Mr Ng Chee Meng, at Ministry of Transport's Committee of Supply Debate, thus they will likely have different perspectives.</p>	[2-3]
L3	<p>Agree OR Disagree in Content <i>Award 4m for comparison of 1 similarity OR difference in content, unsupported.</i> <i>Award 5m for comparison of 1 similarity/difference supported.</i></p> <p>E.g. Both Sources C and D <u>agree</u> that ride-hailing apps have allowed commuters get a taxi faster. This is evident in Source C "One taxi driver recounted how he felt so bad for an elderly woman who was trying her best with no success, under the hot afternoon sun, to flag down a cab that he ended picking her up after bypassing her three times to pick up passengers who had booked his taxi via the app." Hence, this implies that passengers who chose to book taxis via ride-hailing apps are able to get a taxi faster. Similarly, Source D states, "Commuters are better served because there are now more taxis that are reachable, literally at our fingertips." Hence, this implies that the usage of ride-hailing services had benefitted commuters in getting a ride faster.</p> <p>E.g. Sources C and D <u>disagree</u> in terms of whether the benefits of ride-hailing services is accessible to everyone. Source C states that the benefits of ride-hailing services is not accessible to everyone, whereas Source D states that the benefits of ride-hailing services is accessible to all commuters. This is evident in Source C where it states, "Older and less tech-savvy commuters still prefer to hail taxis from the streets, with some stating unfamiliarity with the app as the reason... Communications executive Michelle Scully, 43, added: "It's a hassle to use an app," Hence, this implies that the benefits of ride-hailing services is not accessible to people who are not familiar with ride-hailing technology. However, in Source D, it states that "Commuters are better served because there are now more taxis that are reachable, literally at our fingertips. I am glad to see that commuters are using these mobile technologies". Hence, this implies that the ride-hailing services is accessible to all commuters.</p>	[4-5]
L4	<p>Agree AND Disagree in Content <i>Award higher mark for more fully developed answers.</i></p>	[5-6]
L5	Disagree in Purpose	[7]

	<p>E.g. Sources C and D disagree in terms of purpose. The purpose of Source C is to convince (Aim) Singaporeans (Audience) that there are some groups of commuters who are not benefitting from the presence of ride-hailing services (Message), so that Singaporeans will pressure the Singapore government to take into consideration of these groups of commuters in policies related to ride-hailing services. (Achieve)</p> <p>However, the purpose of Source D was to convince (Aim) Singaporeans (Audience) that ride-hailing services bring many benefits to commuters (Message) so that Singaporeans will be more willing to embrace ride-hailing services in our society. (Achieve).</p>	
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(d) Study Source E.

How surprised are you by this source? Explain your answer.

[7]

Level	Band Descriptor	Marks
L1	<p>Surprised/ Not surprised: Based on undeveloped provenance OR assertions</p> <p>e.g. I am not surprised by what the source says, as it was made by a taxi driver.</p>	[1]
L2	<p>Surprised/ Not surprised: Based on source content <i>Award 2 marks for content, unsupported</i> <i>Award 3 marks for content, supported</i></p> <p>e.g. <u>I am surprised</u> by Source E. Source E claims that <u>ride-hailing services had resulted in both private-hired drivers and taxi drivers having to work longer hours to make a living</u>. This is evident in Source E, which states “<i>All drivers, private-hired vehicle drivers and taxi drivers, are driving longer hours in order to cover the shortfall they used to earn previously.</i>” Hence, this implies that the ride-hailing services are not beneficial to society. (3m)</p> <p>e.g. <u>I am not surprised</u> by Source E. Source E claims that <u>ride-hailing services had resulted in lower fares</u>. This is evident in Source E, which states “<i>With the recent fare reductions by ride-hailing companies, consumers were overjoyed.</i>” Hence, this implies that the ride-hailing services are beneficial to commuters. (3m)</p>	[2-3]
L3	<p>Surprised/ Not surprised: Explained by cross-reference to other source(s) <i>Award 4 marks for surprised OR not surprised, based on cross-reference</i> <i>Award 5 marks for surprised AND not surprised, based on cross-reference</i></p> <p>e.g. <u>I am surprised</u> by Source E. Source E claims that <u>ride-hailing services had resulted in both private-hired drivers and taxi drivers having to work longer hours to make a living</u>. This is evident in Source E, which states “<i>All drivers, private-hired vehicle drivers and taxi drivers, are driving longer hours in order to cover the shortfall they used to earn previously.</i>” Hence, this implies that the ride-hailing services are not beneficial to society. Source E’s claim is challenged by Source A, which states that “<i>The goal is 180 rides a week, which is achievable if he drives his normal hours of about 10 to 12 hours a day.</i>” Hence, this implies that not all taxi drivers have to drive longer hours to make ends meet. Since Source A challenges Source E, I am surprised by Source E.</p> <p>And / Or</p>	[4-5]

	<p>e.g. <u>I am not surprised</u> by Source E. Source E claims that <u>ride-hailing services had made commuters happier</u>. This is evident in Source E, which states “With the recent fare reductions by ride-hailing companies, consumers were overjoyed.” Hence, this implies that the ride-hailing services are beneficial to commuters. Source E’s claim is supported by Source D, which states that, “I am glad to see that commuters are using these mobile technologies, and are satisfied with both taxi and private hire car services.” This implies that commuters are contented with the current ride-hailing services. Since Source D supports Source E, I am not surprised by Source E.</p>	
L4	<p>L3 + ‘Not surprised’: Based on Purpose and explanation of Provenance Award 6 marks for insufficient elaboration of Purpose or Provenance Award 7 marks for more developed answers</p> <p>e.g. <u>I am not surprised</u> by Source E. Given that he is only one taxi driver from the industry, the author’s view may not be representative of all taxi drivers. The purpose of Source D is to <u>criticise (Aim) the Singapore government (Audience) for not doing more to help ensure the well-being of taxi drivers (Message) so that the Singapore government will rethink its policies on ride-hailing services for the benefit of Singapore society. (Achieve)</u>. Thus, Source E is not reliable and I am not surprised by Source E.</p>	[6-7]

1 (e) Study all sources.

How far do the sources in the case study show that the ride-hailing services are beneficial to Singapore? Explain your answer.

[10]

Level	Level Descriptor	Mark
L1	<p>Write about statement, no valid source use</p> <p>E.g. The ride-hailing services are beneficial to Singapore as commuters and private hire car drivers had benefitted from them.</p>	[1-2]
L2	<p>Yes/No, supported by valid source use Award 3-4m for the use of 1 source Award 4-5m for the use of 2 sources Award 5-6m for the use of 3 sources</p> <p>E.g. Yes, Source A shows that the ride-hailing services are beneficial to Singapore BECAUSE there are significant fare reduction for commuters and better earning for private-hire drivers. This is evident in Source A, “They are giving so many cheap, and even free, rides to customers and they are also paying us fares and incentives,” says Mr Tan.” This implies that the low cost has allowed commuters to take more rides in private transportation with the same amount of money, thus bringing greater joy and benefit to commuters.</p> <p>Additionally, Source D shows that the ride-hailing services are beneficial to Singapore BECAUSE with ride-hailing services, commuters now enjoy greater ease to book taxis or private-hire cars. This is evident in the statement, “Today, we use a single app, like GrabTaxi, to book taxis almost instantaneously from any taxi company. Commuters are better served because there are now more taxis that are reachable, literally at our fingertips.” This implies that there will be less instances where commuters are</p>	[3-6]

	<p>not able to get any form of transportation at different times of the day, thus benefitting the Singapore society.</p> <p>OR</p> <p>No, Source B shows that the ride-hailing services are not beneficial to Singapore BECAUSE taxi drivers have some worries about the impact of ride-hailing services. This is evident in Source B which shows the then Senior Minister of State for Transport hearing from leaders from the National Taxi Association about the concerns of taxi drivers about ride-hailing services. The organization of such a meeting implies that the National Taxi Association has received some feedback from its members about possible negative impacts from ride-hailing services, hence making it necessary to have such a meeting.</p> <p><u>Additionally</u>, Source C states that ride-hailing services are not beneficial to Singapore's society because the older generation may not have the skills to use ride-hailing services that run on mobile applications. This is evident in the statement, "Older and less tech-savvy commuters still prefer to hail taxis from the streets, with some stating unfamiliarity with the app as the reason." This implies that the convenience and lower fares that may be offered by ride-hailing services cannot be enjoyed by these groups of commuters who are hindered by limited technological ability.</p> <p><u>Additionally</u>, Source E states that ride-hailing services are not beneficial to Singapore's society because the low fares offered to commuters is likely to be unsustainable. This is evident in the statement, "However, the fierce competition in pricing by ride-hailing companies seems like an attempt to monopolise the industry. Once that is achieved, commuters will be at the mercy of the company that has full control of fare pricing." This implies that in the long run, commuters may not benefit from ride-hailing services due to possible loss of low fares.</p>	
L3	<p>Yes and No, supported by valid source</p> <p><i>Award 7m for the use of 2 sources</i></p> <p><i>Award 8m for the use of 3 sources</i></p> <p><i>Award 9m for the use of 4 sources</i></p> <p><i>Award 10m for the use of 5 sources</i></p>	[7-10]

Section B (Structured-Response Question)

- (a) Extract 1 shows that racism is still a challenge faced in Singapore's diverse society.

In your opinion, why is there racism in Singapore's diverse society? Explain your answer with reference to **one** reason.

[7]

Level	Level Descriptor	Marks
1	<p>Describes the topic i.e. racism in Singapore</p> <p><i>E.g. Racism is a very big problem in Singapore. For example, individuals may make racist comments and cause a lot of people to be unhappy by it.</i></p>	1-2
2	<p>Identifies / Describes a reason</p> <p><i>Award 3m for identifying a reason</i></p> <p><i>Award 4-5m for describing a reason</i></p>	3-5

	Racism in Singapore is also caused by the prejudice following historical events. For example, a Singaporean Chinese may see a Singaporean Malay as being violent because of the racial riot in 1964 where the Malays and Chinese were fighting each other.	
3	<p>L2 + Explains reason <i>Award the higher mark for clear explanation of a reason.</i> <i>Note: An explanation is showing why there is racism in Singapore's diverse society.</i> <i>Accept other plausible reasons that are well elaborated and explained.</i></p> <p>E.g Racism in Singapore is caused by the lack of tolerance of different cultural practices in different races. For example, the Chinese burn joss papers during the Seventh Lunar Month which may pollute the environment with smoke and dust, causing people of other races to be angry. Living together in the same estate might cause inconvenience in terms of pollution, they will blame the Chinese for the action. With increased unhappiness and hatred for different races, racism starts to occur in Singapore when we link negative experiences to a certain race, in this case, the Chinese for causing pollution to our environment. However, with better understanding and tolerance, on why the Chinese only choose to burn during this period, Singaporeans will not identify a certain race to negative experiences, which will reduce the level of racism in Singapore. Therefore I think that the lack of understanding and tolerance is a cause of racism in Singapore.</p>	6-7

(b) Extracts 2 and 3 are about how diversity is managed in Singapore.

Explain how the Bilingual Policy and the Ethnic Integration Policy promote integration and help manage diversity in Singapore.

[8]

Level	Level Descriptor	Marks
1	Write about the topic (i.e. manage diversity) but without addressing the question.	1-2
2	<p>Describes the policies of bilingual policy or/and Ethnic Integration Policy <i>Award 3-4m for describing Bilingual/Ethnic integration</i> <i>Award 4-5m for describing both Bilingual and Ethnic integration</i></p>	3-5
3	<p>Explain the bilingual policy or/and Ethnic Integration Policy <i>Award 6-7m for explaining Bilingual/Ethnic integration</i> <i>Award 7-8m for explaining both Bilingual and Ethnic integration</i></p> <p>Note: An explanation is showing how the policies help to promote integration and manage diversity in Singapore.</p> <p>E.g. The bilingual policy is introduced in 1966 and students are expected to learn English and one of the official Mother Tongue Languages (MTL). Learning English has given the different ethnic groups a common language to communicate with one another. This helps to foster a sense of belonging and promote better integration across different ethnic groups, which will manage diversity in Singapore. Learning the MTL also helps to preserve the cultural identity and heritage of different ethnic groups, which makes each ethnic group</p>	6-8

	<p>feel that their own culture is being respected. When each group feels respected, it helps to manage the diversity in Singapore since they will not be envious of other racial groups.</p> <p>E.g. The Ethnic Integration Policy (EIP) was introduced in 1989 to achieve a balanced mix in HDB estates and to prevent the formations of ethnic enclaves. There is a certain percentage of minority races required in each estate. By providing HDB residents of different races with opportunities to interact as neighbours. This helps to foster a sense of belonging and promote better integration across different ethnic groups, the EIP helps to foster racial harmony among the various ethnic groups and strengthens social cohesion in Singapore where the diversity will be managed. Also, when there are housing catered for all different ethnic groups, all of them will feel that they enjoy the government's subsidised housing which will make them feel happy, and will not cause them to feel unfairly treated, which helps to manage the diversity in Singapore.</p>	
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